

### The New Rainmaker:

# Why a Personal Media Brand Beats Marketing Every Time



TRANSCRIPT

NEWRAINMAKER.COM

#### Robert Bruce: Fame. Celebrity. Stardom.

There are many words to describe this thing that so many are after ... and many reasons they are after it.

But is there any real value in celebrity for celebrity's sake?

If you're famous for being famous — that phenomena of modern western culture — what does that actually get you?

And is it worth it?

This is New Rainmaker, from <u>newrainmaker.com</u>, I'm Robert Bruce and today Brian Clark analyzes the pursuit of this ancient human desire to be known in the context of business ... and makes a case for a better — and saner — way to achieve your business goals.

Stay tuned ...

Brian Clark: Picture this.

A rich young lady from a well-known family pouts in dissatisfaction. Despite fantastic wealth, this young lady feels she's not getting enough attention.

Suddenly, scandal emerges.





An illicit recording has leaked to the public. The sex tape presents our princess in several compromising positions, and the corresponding scorn, ridicule, and most importantly, attention of the world is the result.

But the young lady does not retreat in shame, oh no. To the contrary, she's suddenly everywhere, starring in reality television shows, appearing in films, and landing lucrative endorsement deals.

Now ask yourself — am I talking about Kim Kardashian here, or is it Paris Hilton?

Next question ... do you actually care which one I'm talking about?

Welcome to the world of being famous for being famous ... a term for someone who attains celebrity status for no real reason, as opposed to being talented or — I don't know ... maybe creating some value for the world.

This crowd simply self-generates their own fame by exploiting their existing privilege. And they do indeed have an audience, but let's face it ... calling someone *famous for being famous* is an insult, and rightly so.

It's the separation of fame from greatness, from quality ... from value itself.

Hey ... good for Kim and Paris. Unfortunately, there are plenty of misguided people who think this is the path they should follow to promote their business





online. Maybe not the sex tape part, but the misguided notion that all you have to do is become known via the Internet.

In other words, they've got the media part down, but their efforts are not functioning as good marketing. They're *known for being known*, and it doesn't translate into economic success.

Let's talk about personal branding, a term I've never liked. It's all about presenting an image, not necessarily value. And in line with the example set by Kim and Paris, it promotes the idea that *being known for being known* is enough, and it's not.

Any fool can become *known*. And they often do.

After all, we'll all watch the online train wreck — and we get plenty of opportunities right? But do you want to do business with a train wreck? I didn't think so.

You need to be known for something more. And that's why the new rainmaker develops a *personal media brand* with a solid content foundation. This is what beats simple personal branding and traditional concepts of marketing any day.





### A New Rainmaker is Known for Being a Valuable Resource

**Robert Bruce:** It's a common problem, human beings generally default — in any given situation — to talking about *themselves* over others.

And besides being a not-to-attractive character trait, it's also bad for business.

Is there an alternative?

Here's Brian again ...

Brian Clark: Since 2006, I've been preaching one simply mantra: what's in it for them.

It's Marketing 101, right? So why do so many businesses completely ignore it?

And even when they remember, why do they resist communicating what's in it for them in the way they want to hear?

Rule number one for the new rainmaker is you must be a valuable information resource through your own media platform, with a key emphasis on providing value. And in the course of that, you'll communicate the value of your paid solution is revealed as well.





What does that mean? Well, it means you must demonstrate that you understand your prospective customer or client's problems and desires. And you have to begin to satisfy those problems or desires before you stick out your hand for payment.

Here's a great example:

A really nice Australian guy named Darren Rowse created an online resource called Digital Photography School, which provides an immense amount of free information. He makes his money selling ebooks on the very same topics.

Isn't he shooting himself in the foot by giving away his "product" for free? No, because people happily pay for a well-organized, comprehensive treatment of the topic they need help with, even after they've had a free "taste."

If not for the free information, Digital Photography School would be a lot less well known in the first place. But it's more than that ... because you sell a lot more books when you demonstrate value upfront, instead of simply claiming it like everyone who takes a marketing approach does.

Book-selling entrepreneurs since at least the 1960s have known that giving away the best part of a "how to" book leads to much higher sales. The Internet has simply intensified the effectiveness of the approach.

You sell more, not less ... that's the goal, right?





Now imagine if you're selling something other than information ... like a service. Wouldn't demonstrating that you know what you're doing work better than claiming to be "The number one whatever?"

# A New Rainmaker is Known for Being an Expert

**Robert Bruce:** The Internet presents a moveable feast of information on just about any topic you might be interested in studying.

That's a good thing ... but it can be also be incredibly difficult to find *good* information and media on that topic.

This presents an unprecedented opportunity for the New Rainmaker who is willing to become an expert in her field, generously demonstrate that expertise for all to see, and execute it in an authentic way ...

**Brian Clark:** In addition to being a valuable resource, the New Rainmaker is known for being and expert.

We want to do business with someone who knows what they're doing and talking about it ... common sense, right? The power of expertise, though, goes much deeper than that.

People have problems and desires, and they want solutions. They want you to be the person to help them with those problems and desires, so they can stop





searching and begin the process. If you're *demonstrating* via a media platform that your expertise can help, something very powerful happens.

It's just like David Visinten in our example of the show *Love It or List It*. Every episode allows David to demonstrate that he knows what he's doing and knows what he's talking about ... which allows a powerful psychological influencer to kick in a very non-creepy, non-marketing way:

It's called authority, and as we'll examine later — its effectiveness cannot be overstated. It's even the central concept that Google uses to rank web pages!

All you need to take away for now is this — a personal media brand makes you into a likable expert, and sets the stage for the rain to fall. That's because media allows authority to be demonstrated and earned, rather than just claimed.

### A New Rainmaker is Known for Being Generous

Brian Clark: The New Rainmaker is also known for being generous.

Business success through generosity predates the Internet by far. Giving first to get later is a timeless reciprocity strategy, which we'll talk about more later on.

The thing about generosity, though, is you have to give without expectation





of getting in return — that's the definition of the word. In my experience, I've always been rewarded for being generous, even though what comes back to me often ends up being unexpected.

The upside of that is that often what comes in return is way bigger than my original generosity! It never ceases to amaze me.

Back when I was giving away valuable information to sell legal and then real estate services, I made a killing — even though I was far from the most experienced or traditionally-connected choice. And the thing that amazed me was all the resistance from those who did have more experience when I suggested they be generous with what they knew online like I was.

Think about it ... these two professions require a license from the state and specialized training, but somehow there was this silly fear that if they gave away information, people wouldn't need them! Others simply hated the idea of giving something to people who might not ultimately hire them.

This is what's known as scarcity mindset at its ugliest ... and it's completely limiting.

Here's the thing: when you freely share your expertise, perspective, and experience, you're not giving anything away. You still have it. Rather than losing something, the sharing leads to more people knowing you and hiring you than would have otherwise.



Again, that's the goal, right?

# A New Rainmaker is Known for Being Authentic

**Brian Clark:** In addition to generous, the New Rainmaker is known for being authentic.

Countless studies show that human beings instantly judge others based on two primary types of social perception — competence and warmth. We talked about competence already in the context of expertise and authority.

And we touched on warmth with generosity, but it's more than that. People want an authentic, relatable human being involved when they buy.

What does that mean?

According to the book *The Human Brand*, countless social psychology studies show that warmth is characterized by people who are helpful, honest, trustworthy, generous, fair, and understanding. All of this is accomplished by an online media platform which creates your personal media brand.

Understanding (also known as empathy) is key. Your prospects have problems and desires. You are a resource that demonstrates you understand those problems and desires. You are a resource that demonstrates you understand those problems and desires, and you're here to help.





Is that marketing? Or is that something stronger that accomplishes what marketing is supposed to, except better ... and a whole lot more in the process.

Authority without warmth makes people envious and suspicious. But add in your relatable nature as an authentic human being, and the people you're looking to reach are magnetically attracted to you.

Let's revisit each of our media examples:

Spider-man is a superhero, that's pretty much the epitome of authority. But his endearing success is based more on Peter Parker's relatability — he was the first alter-ego in comics with problems. From acne, not money issues, to trouble with Mary Jane — not to mention that the police and the Daily Bugle branded him a vigilante criminal. But he always showed up to selflessly save the day.

David Visentin's prickly demeanor isn't for everyone on Love It or List It and that's okay. He's real, and the people who do like him are fans, not casual followers. Most importantly, David is passionate about getting people into a better situation, and he works tirelessly as an advocate when the "list it" option is the one selected.

Gary Vaynerchuck's DIY wine show caught on because he smartly went against the grain of the entire wine industry. His regular guy, no nonsense,





proud-to-be-from-Jersey approach was exactly how you were *not* supposed to approach the topic of wine — and that's a big par of why it worked. The reason it sold a lot of wine is because he made wine more accessible ... pretty smart "marketing," huh?

#### Leadership for Lead Generation

Robert Bruce: "It's too late."

"The field is too crowded."

"I've got too much catching up to do."

These are just a few of the reasons given when someone is approached with the opportunity of starting something ... of creating and distributing media openly on the Internet.

You've heard them. You may have thought or said them yourself. But are they legitimate concerns? Or are they merely excuses we concoct to avoid doing the hard work ahead of us?

Here's Brian ...

**Brian Clark:** Let's talk for a bit about how this all translates into generating new business. One way to think about it is "leadership for lead generation."





Another buzz phrase I've never much cared for is "thought leader." Maybe you've heard it bounced around lately, and felt this was something unreachable for you.

That's the problem. The term signifies some exalted guru status, and my 15 years of online content marketing suggest something much less exclusive.

Anyone can achieve business authority with a media-first approach, if they truly want to. I've done it in several industries, starting as a complete unknown in each.

Turns out the term "thought leadership" was coined back in 1994 by a guy named Joel Kurtzman. He was editor-in-chief of the Booz Allen Hamilton magazine *Strategy & Business* (that's a "media-first" example in itself). Kurtzman used the term to refer to people "who had business ideas which merited attention."

We're right back to attention. That's always the starting point, isn't it?

- If you build a media platform that provides value that matters to prospective customers and clients, you can gain initial attention.
- If you focus on building that platform continuously (just like a magazine, or other kind of media production), you gain permission-based continual attention.





• And if you provide relevant solutions, you can convert those prospects into new customers and clients from that attention.

Rather than "thought" leader, why don't we just focus on "leadership." If people follow you and invest their valuable attention with you, you are indeed a leader.

Building an audience that relates to your business is a powerful form of lead generation. It's just that your audience members don't feel like "leads" or "prospects" that need to be sold to.

And that's why it's so powerful for generating new business. That's why media leadership is the key strategy for new rainmakers.

#### Know + Like + Trust = Belief

**Brian Clark:** You've likely heard it said that selling just about anything comes down to you and your solution being known, liked, and trusted. And it's true, but what's really happening here?

We know that being known alone is not enough. But once you are, and you add in a couple more powerful ingredients, you're well beyond being known for being known.

The first extra ingredient is liking. We simply prefer to business with people



and brands we Like.

And then we get to *Trust*... we have to trust the integrity of the provider as much as we trust that our problem will be solved.

At that point, the result is something magical ... it's the special something that makes it rain, even for the Native American Shaman:

Belief.

It's like a religious concept. We hear of product evangelists, we refer to people taking the actions we want online as *conversion*... it truly is a process of transformation ... from a non-believer to a member of your audience.

Know + Like + Trust = Belief ... now you're ready to make it rain at will.

**Robert Bruce:** Thanks for listening to New Rainmaker ... if you like what you're hearing, please let us know by dropping by iTunes and giving us a rating there.

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